



# HOVERCRAFTmodels.com

Radio Control Hovercraft Models - Plans - Parts - Kits

- Most orders are shipped within 24 hours of receipt ! -

## Kits, Parts, Plans Mail / Fax Order Form

Item	Description	Stock/Part Number	Qty	Price each	Total

HOVERCRAFTmodels.com



Total \$

Add sales tax of 5% for Maryland residents \$

Shipping and Handling ( See Table on reverse of this form) \$

**TOTAL \$**


**Credit Card Type** (check/tick box) Visa  MasterCard

**Card Number:** .....

**Expiry Date:** .....

**Signature** .....

**Security Code** ( last 3 digits On the signature strip of the card) : .....

**Billing Address:** Note: This must be the address to which the card bill is sent

Name (As shown on card) .....

Street Address .....

Town/City..... State.....

Zip/Postcode..... Country.....

Your E mail Address.....@.....

Daytime Phone Number .....

(We will only contact you if we have a problem with your order)

**Shipping Address** ( Fill in ONLY if different from billing address)

Street Address .....

Town/city..... State.....

Zip/Postcode..... Country.....

**Sending your order to us:**

**Email:** The details on this form or a scanned copy to: orders@hovercraftmodels.com

**Mail to:** Hovercraftmodels.com, Flexitech LLC  
PO Box 412, Germantown, MD 20875-0412, USA

**Call our sales line on:** (301) 947 1526 10am to 9pm EST

**Payment by:** US Dollar Check or Money order payable to Flexitech LLC or cash also accepted—Mail to address above with this form. Sorry we can only accept US Dollars.

**OVERSEAS SHIPPING RATES:** The following charges apply for airmail to the UK and Europe on the specific kits listed:

ElectroCruiser (all kits) - \$ 35.95  
ElectroCruiser Combo (all kit combos) - \$ 43.95  
Griffon 2000TDX Kit - \$ 22.95  
SR.N5 Kit—\$122.95  
Easy-Build Kit - \$ 8.95  
STEP 1-2-3 Kit - \$ 22.95  
All plans - \$ 5.95

**INSURANCE:** Insurance for your order is only added at your request. Insurance rate is 5% of the order value (less shipping). This insurance is for loss in transit.

**Shipping Schedule** We will normally ship your order on the day of receipt when credit card clearance has been obtained. Orders to Europe are generally received within eight to ten business days and to Australia within fourteen business days.

**Back Orders** If the item you require is out of stock, we will back-order it for you. We will e-mail or phone you if any item is out of stock. If we are unable to ship your order within our notified period, you will be contacted by e-mail with the option to cancel your order. We do not charge your credit card until goods are ready to ship.

**Taxes** Tax will be added to orders received from inside the state of Maryland at the current rate. Note: On overseas orders, your local customs may add import charges to your order. These are out of our control and you will be responsible for settling any payments for import to your country.

**Warranty and Returns - Products are not supplied on a trial basis. Please check specification and application requirements, prior to purchasing (If you have any questions e-mail us prior to placing order).**

• **CANCELLATION AND RETURNS:** Customers have the right to cancel goods or services within 5 working days without giving a reason (see note below for email plans). In the case of goods, the 5 days commence from when the customer receives the goods. Items must be returned in "brand new", "unused", "unopened" and "free from defect" condition complete with all packaging (SEE NOTES BELOW). A restocking fee applies to all returned orders of 15% of the total order value. This applies to all orders returned that are free from defect. All refunds are made by company check issued when returned goods are received and inspected. Insurance on returned goods is the responsibility of the purchaser.

**NOTE: Returns: THE MEANING OF Brand New, Un-Assembled, Unused and free from defect is as follows:-**

The CD in any kit must not have been opened or seals broken. No parts bags have been opened and materials in the kits used, written on, bent, broken or damaged in anyway. The kit is 100% complete as received. Any missing parts will be charged for by deduction from your refund. Hovercraftmodels.com and Flexitech LLC do not supply kits on a trial basis and will not accept returns on that basis.

• **PLEASE NOTE:** All damaged/defective goods must be notified within 5 days of receipt. All returns must be accompanied by an RMA number. Products must be returned in suitable packaging, bearing our RMA number on the outside. Returns not complying with these terms will be not be accepted. Returns shipping and insurance are at the purchaser's expense. Faulty goods are inspected on return and a notification by email, mail or telephone will be given. If goods are being replaced as faulty a replacement item will be shipped by return once the original item has been received and inspected. When damage has occurred to goods a damage report and repair/replacement cost will be given.



**HOVERCRAFTmodels.com™**

Radio Control Model Hovercraft - Kits - Parts and Plans

PO Box 412

Germentown, MD 20875-0412

USA

Phone: +1 (301) 947 1526

Email: [Orders@hovercraftmodels.com](mailto:Orders@hovercraftmodels.com)

**Office opening times:**

**10am - 8pm  
Mon-Fri (EST)**

**11am - 5pm Sat (EST)**  
(EST is UK time less 5 hours)



**HOVERCRAFTmodels.com™**

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## HOW TO ORDER

### THREE EASY WAYS TO PLACE YOUR ORDER:

- **ONLINE:** Using our shopping cart, its safe and secure
- **BY PHONE:** DIAL: +1 (301) 947 1526
- **BY MAIL:** Send to - Hovercraftmodels.com PO Box 412, Germentown 20875-0412 USA

### IF YOU HAVE QUESTIONS -

**About an order** - Call our customer service line on +1 (301) 947 1526 or email us at [Orders@hovercraftmodels.com](mailto:Orders@hovercraftmodels.com) and we will reply within 24 hours

**Technical questions about our products** - For the quickest response email us at [rcmodels@hovercraftmodels.com](mailto:rcmodels@hovercraftmodels.com) and we will route your question to the right person who can help you. Or you can call (301) 947 1526.

### SHIPPING

(within the USA - see table for European shipments overleaf)

Order Value	Shipping & Handling
\$ 0-25	\$ 6.95
\$26-50	\$ 7.95
\$ 51-100	\$ 9.95
\$ 101-150	\$ 11.95
\$ 151-200	\$ 13.95
\$ 201-\$250	\$ 15.95
\$251-\$300	\$17.95
\$301-\$350	\$19.95
\$351-\$400	\$22.95
\$401 and greater	\$23.95

Above rates are for ground (5-7 days) for expedited shipping and overnight please call (301) 947 1526

**Office opening times:**

**9am - 9pm Mon-Fri (EST) -  
11am - 5pm Sat (EST)**  
(EST is UK time less 5 hours)

### PAYMENT

Payment accepted by Visa or MasterCard. Please include your card number, expiry date, security code and signature. Orders can be placed with a US Dollar personal check, bank draft or money order. All checks must be made payable to Flexitech LLC. Maryland residents and shipments delivered with Maryland must add 5% sales tax. Sorry no COD's.

### KIT RETURN POLICY

Kits are returnable only if the contents are in a 100% undisturbed, like new resalable condition. Returns are **not** accepted if:

1. The parts have been cut.
2. Construction has been started
3. Bags of parts have been opened

See *overleaf* for full return policy.